



Limited Warranty Statement

Effective Date:	February 6, 2025
Products Covered:	Magnetic flow meters sold by GloTech Corporation manufactured on or after February 7, 2023

Magnetic flow meters (“meters”; “product”) manufactured by GloTech Corporation (“GloTech”), when delivered in new condition inside original packaging, are warranted to the original purchaser to be free from defects in materials and workmanship. **Meters properly installed and operated shall be warranted for a period of two (2) years from the date of installation, with proof of install date, and/or warranty registration. Otherwise, the warranty period shall be two (2) years from the date of product shipment from GloTech.**

Warranty Terms and Conditions:

- I. Purchaser must notify GloTech of potential product defect(s) in a timely manner and provide the required documentation or proofs GloTech will require to honor warranty of the suspected defect(s).
 - a. Purchaser must notify GloTech in writing and provide: name and address, a description of the product involved, proof of installation or warranty registration, and the nature of the defect.
- II. Based on the documentation received, GloTech may request to inspect the product to confirm the defect/failure.
 - a. In the case above, purchaser shall return the product to GloTech or a designated repair facility and prepay all freight charges.
- III. If GloTech confirms that the product is defective, then GloTech shall, at its sole discretion, provide the purchaser one of the following:
 - a. The returned product, repaired to factory specifications
 - b. Replacement product
 - c. Credit in the amount of the original product purchase from GloTech
- IV. During the entire two (2) year warranty, GloTech’s obligation as to repair or replacement shall further be limited to repair or replacement with the models of the meters that are available at the time of the repair or replacement and shall be limited to the repair or replacement of only the specific model that fails due to a manufacturing defect.
- V. Any repaired or replaced product shall also remain subject to the original two (2) year warranty from the date of the original purchase/installation, and any repair or replacement shall not extend the original warranty period in any manner or start a new warranty period.
- VI. This Limited Warranty does not cover product damage, defects, or failure due to:
 - a. Damage incurred during transportation, storage, or handling by the purchaser
 - b. Lack of proper installation or operation as outlined by the product Installation, Operation,



- and Maintenance Manual
 - c. Unauthorized modifications or repair to the product
 - d. External causes such as accidents, abuse, neglect, or other actions or events beyond
 - e. GloTech's reasonable control
 - f. Electrical current fluctuations
 - g. Decomposition from handling of abrasive/corrosive fluids not intended or approved for the specific model of product
 - h. Normal wear and tear of the product or components
- VII. Any repair of the product performed by the purchaser without prior written approval by GloTech shall void the Limited Warranty.
- VIII. This warranty covers only the product itself and does not include any costs associated with removal, uninstallation, reinstallation, site access, labor, travel, equipment rental, or any other field service expenses.

Disclaimer of Warranties

EXCEPT FOR THE WARRANTY OUTLINED ABOVE, GLOTECH MAKES NO OTHER WARRANTIES WITH RESPECT TO ITS METERS, WHETHER ORAL, WRITTEN, IMPLIED, OR STATUTORY, INCLUDING ANY (A) WARRANTY OF MERCHANTABILITY; OR (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; WHETHER EXPRESSED OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE, OR OTHERWISE. GLOTECH SHALL NOT BE LIABLE FOR ANY LOSS OF REVENUES OR PROFITS, INCURRED INCONVENIENCES OR EXPENSES, OR ANY OTHER CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT, THAT IS CAUSED BY THE USE OR MISUSE, OR INABILITY TO USE ITS PRODUCTS.

Limitation of Liability

No claim by the buyer/owner of any kind, including claims for indemnification, shall be greater in amount than the purchase price of the Products in respect to which damages are claimed. IN NO EVENT SHALL GLOTECH BE LIABLE TO BUYER/OWNER IN TORT, CONTRACT OR OTHERWISE, FOR ANY SPECIAL, INDIRECT, INCIDENTAL, CONSEQUENTIAL, RELIANCE, STATUTORY, SPECIAL, PUNITIVE OR EXEMPLARY DAMAGES, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF USE, LOSS OF TIME, LOSS OF REVENUES, INCONVENIENCE, LOSS BUSINESS OPPORTUNITIES, DAMAGE TO GOOD WILL OR REPUTATION, OR LOSS OF DATA, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES OR SUCH DAMAGES COULD HAVE BEEN REASONABLY FORESEEN, IN CONNECTION WITH, ARISING OUT OF, OR AS A RESULT OF, THE SALE, DELIVERY, SERVICING, USE OR LOSS OF USE OF THE PRODUCTS SOLD HEREUNDER, OR FOR ANY LIABILITY OF BUYER TO ANY THIRD PARTY WITH RESPECT THERETO.