



Limited Warranty Statement

Effective Date:	May 1, 2021
Products Covered:	Magnetic flow meters sold by GloTech Corporation manufactured on or after May 2, 2019

Magnetic flow meters (“meters”; “product”) manufactured by GloTech Corporation (“GloTech”), when delivered in new condition inside original packaging, are warranted to be free from defects in materials and workmanship. **Meters properly installed and operated shall be warranted for a period of two (2) years from the date of installation, with proof of install date, and/or warranty registration. Otherwise, the warranty period shall be two (2) years from the date of product shipment from GloTech.**

Warranty Terms and Conditions:

- I. Purchaser must notify GloTech of potential product defect(s) in a timely manner, and provide reasonable documentation of the suspected defect(s).
- II. Based on the documentation received, GloTech may request to inspect the product to confirm the defect/failure.
 - a. In the case above, purchaser shall return the product to GloTech or a designated repair facility and prepay all freight charges.
- III. If GloTech confirms that the product is defective, then GloTech shall, at its sole discretion, provide the purchaser one of the following:
 - a. The returned product, repaired to factory specifications
 - b. Replacement product
 - c. Credit in the amount of the original product purchase from GloTech
- IV. This Limited Warranty does not cover product damage, defects, or failure due to:
 - a. Damage incurred during transportation, storage, or handling by the purchaser
 - b. Lack of proper installation or operation as outlined by the product manual
 - c. Unauthorized modifications or repair to the product
 - d. External causes such as accidents, abuse, neglect, or other actions or events beyond GloTech’s reasonable control
 - e. Electrical current fluctuations
 - f. Decomposition from handling of abrasive / corrosive fluids not intended or approved for the specific model of product
 - g. Normal wear and tear of the product or components
- V. Any repair of the product performed by the purchaser without prior written approval by GloTech shall void the Limited Warranty.

EXCEPT FOR THE WARRANTY OUTLINED ABOVE, GLOTECH MAKES NO OTHER WARRANTIES WITH RESPECT TO ITS METERS, WHETHER ORAL, WRITTEN, IMPLIED, OR STATUTORY, INCLUDING ANY (A) WARRANTY OF MERCHANTABILITY; OR (B) WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE; WHETHER EXPRESSED OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE, OR OTHERWISE. GLOTECH SHALL NOT BE LIABLE FOR ANY LOSS OF REVENUES OR PROFITS, INCURRED INCONVENIENCES OR EXPENSES, OR ANY OTHER CONSEQUENTIAL, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT, THAT IS CAUSED BY THE USE OR MISUSE, OR INABILITY TO USE ITS PRODUCTS. UNDER NO CIRCUMSTANCES SHALL GLOTECH’S LIABILITY BE GREATER THAN THE ACTUAL AMOUNT PAID BY PURCHASER TO GLOTECH FOR THE DEFECTIVE PRODUCT.